

Safety Recall 17V-676
Blower-Motor-Wiring
Model Year 2006-2011
BMW 3 Series (including M3)
Last Update: 10/30/2017

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Approximately 672,775 BMW vehicles in the US, as noted below, are potentially affected.

Series	Model Year	Model	Approx. Volume	Production Dates
E90	2006-2011	3 Series Sedan	466,598	Feb 2005 – Apr 2011
E91	2006-2011	3 Series Wagon	12,107	Jun 2005 – Apr 2011
E92	2007-2011	3 Series Coupe	96,368	Apr 2006 – May 2011
E93	2007-2011	3 Series Convertible	69,803	Nov 2006 – May 2011
E90	2009-2011	3 Series Diesel	7,689	Mar 2008 – Apr 2011
E90	2008-2011	M3 Sedan	4,726	Nov 2007 – Apr 2011
E92	2008-2011	M3 Coupe	9,797	Jun 2007 – May 2011
E93	2008-2011	M3 Convertible	5,687	Nov 2007 – May 2011

Q2. What is the specific issue?

This issue involves the wiring for the system – known as the “blower-motor” – that controls air flow for the heating and air conditioning system. Over time, and due to a number of contributing factors, the connection between the wiring and this system can degrade.

Q3. What can happen as a result of this issue?

Degradation of the wiring connection over time, due to long-term exposure to vehicle vibrations and climatic conditions, could lead to corrosion and possibly to an increase in electrical resistance at the connection. In rare cases, this could further lead to overheating, the possibility of melting at the connection point, and potentially to a short circuit. In extremely rare cases, the melting could propagate and lead to a fire.

Q4. Why are other vehicles not included in this Safety Recall?

Other models have different designs for the blower-motor wiring, and for the blower-motor which controls air flow for the heating and air conditioning system.

Q5. Do I need to stop driving my vehicle?

No. The possibility of this issue occurring is extremely rare.

However, you should stop driving your vehicle if any of the following warning signs occur:

- You see smoke entering the interior through the heating and cooling air vents.
- You smell smoke, or a plastic burning odor, in the interior.

If any of these warning signs occur, then as soon as possible, carefully move away from traffic, pull over to a safe location, and shut off the engine. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive your vehicle.

Dial 911 in the event of an emergency or contact an authorized BMW center immediately to have your vehicle brought to the nearest authorized BMW center for inspection and, if necessary, repair.

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If an authorized BMW center is not available, then contact BMW Roadside Assistance at 1-800-332-4269. Please note that if you no longer have roadside coverage, you may be required to pay in advance for the towing service. However, BMW will reimburse you for the towing service after validation of the recall repair claim.

Q6. I am nervous about continuing to drive my vehicle. Can I get a loaner vehicle? Is alternate transportation available?

If you request a loaner vehicle and replacement parts are not available, we have directed our authorized BMW centers to assist customers with alternate transportation needs.

Q7. Can I determine if this issue exists in my vehicle?

No. This can only be determined through proper inspection at an authorized BMW center.

Q8. How did BMW become aware of the problem?

BMW became aware of the problem through our quality control procedures.

Q9. How will I be informed of this Safety Recall?

All affected owners will receive an initial letter in December via First Class mail advising them of this recall. Due to the large vehicle population, sufficient parts may not be immediately available to repair all vehicles. Therefore, affected owners will receive a second letter on a rolling basis as parts become available. When owners receive the second letter, they should promptly schedule an appointment with an authorized BMW center to have this recall performed. The nearest authorized BMW center can be located at www.bmwusa.com/dealers.

To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q10. How will my vehicle be repaired?

The wiring leading to the system that controls the heating and air conditioning system (the blower-motor) will be inspected and a new part will be installed. In some cases, additional components may need to be replaced which will be determined at the time of repair.

Q11. How long will the repair take?

This repair should take approximately one to two hours, depending upon the specific repair necessary; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed **free of charge** by your authorized BMW center.

Q12. Do I have to wait for my letter to have my vehicle serviced?

Yes. Due to the large vehicle volume, a sufficient quantity of parts may not be immediately available for all potentially affected vehicles. Therefore, potentially affected owners will receive a second letter on a rolling basis. When you receive the second letter, you should promptly schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

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Q13. I see the “TREAD Act Customer Reimbursement Plan” attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?

If you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred.