Passenger Front Air Bag Module Safety Recall 20V-018 BMW 3 Series Model Year 2000-2006 *Initial: 1/15/2020*

Q1. Which models are included in this Safety Recall Campaign?

Series	Model	Model Year	Production Dates
E46	3 Series	2000-2006	February 1999-August 2006

Q2. Which inflator is affected?

This recall is for vehicles which have already had the Takata PSPI passenger front air bag replaced as part of a previous recall.

Q3. Why are other BMW models not included?

Other vehicles have frontal air bags that were produced or repaired with different inflators.

Q4. Why is this recall just coming out now?

The recall schedule follows the guidelines published by NHTSA in the May 2016 amended Takata Recall Coordinated Remedy Order.

Q5. If I had my passenger front air bag module replaced prior, do I need to have it replaced again?

Yes. This final replacement part is ammonium–nitrate free. Please contact your authorized BMW center immediately to schedule an appointment to have this important **free repair** performed as soon as possible.

Q6. What is difference between the interim and the final repair?

The final repair incorporates a newly designed and tested replacement inflator with guanidine nitrate-based propellant. The interim repair was an inflator with ammonium nitrate-based propellant.

Q7. What is the fix?

The passenger front air bag module will be replaced.

Q8. How long will the repair take?

This <u>FREE</u> repair may take about an hour; however, additional time may be required depending upon your BMW center's schedule.

Q9. How will I be notified of this recall?

You will receive a <u>letter by the beginning of March</u> via First Class mail, advising you of this recall. To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <u>http://www.bmwusa.com/myBMW</u>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

Q10. Do I have to wait for my letter in order to have my vehicle serviced?

No. You should schedule an appointment <u>immediately</u> with an authorized BMW center for service and repair. You can locate your nearest BMW center at <u>www.bmwusa.com/dealer</u>.

Q11. What options are available if it is too inconvenient for me to bring my vehicle to a BMW center for service?

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There are a few options to help overcome the inconvenience of bringing your vehicle in for service like mobile repair, alternate transportation, pickup/drop-off, dealer events and towing. Contact your local BMW center to check what is available.

General Takata Questions

Q12. What is the specific concern?

Takata's investigation to date indicates that exposure to certain environmental conditions (several years of exposure to persistent conditions of high absolute humidity) could lead to overly aggressive combustion in the event of air bag deployment.

Q13. What is desiccant?

Put simply, desiccant is a substance with properties that enable it to soak up water vapor from the air surrounding it.

Q14. What can happen as a result of this issue?

In a crash where the air bag deploys, the air bag inflator housing may rupture and could cause metal fragments to pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

Q15. Is it possible to find out whether the problem exists in my car?

No. There is no way to detect if your BMW might have an air bag inflator potentially at risk of rupturing upon deployment in an accident.

Q16. How did BMW become aware of this issue?

BMW became aware of this issue from Takata (the air bag module supplier) and NHTSA.

Q17. Can I continue to drive my vehicle?

Yes. However, you should have this service performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q18. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?

You can check for open recalls a few different ways. You can check for open recalls by entering your vehicle identification number (VIN) at <u>www.bmwusa.com/recall</u> and download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department to determine if your BMW is affected. Make sure to update your contact information by registering at <u>http://www.bmwusa.com/myBMW</u>.

Q19. What if I am not the current owner of this vehicle?

You can update your vehicle ownership information by registering at http://www.bmwusa.com/myBMW.